

Roll No. 0201858.....

BBA-205(N)

**B. B. A. (Second Semester)
EXAMINATION, May, 2018**

(New Course)

Paper Fifth

ORGANIZATIONAL BEHAVIOR

[Maximum Marks : 70

Time : Three Hours]

Note : Attempt questions from all Sections as directed.

Inst. : The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.

Section—A

(Short Answer Type Questions)

Note : All questions are compulsory. Each question carries 3 marks.

1. Attempt all questions with maximum 100 words.
 - (A) Define importance of OB in present scenario.
 - (B) Discuss goal in organization.
 - (C) Define the impact of globalization of OB.
 - (D) Define determinants of OB.
 - (E) Define theory Y people's characteristics.

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- (F) Define team and its importance of teams.
- (G) Define positive aspects of conflict.
- (H) Define CSR in organization.
- (I) Define organizational culture.
- (J) Discuss the importance of autocratic leadership.

Section—B

(Long Answer Type Questions)

Note : Attempt any *two* questions in about 400 words. Each question carries 10 marks.

- 2. Define resistance change in an organization and measures to handle it.
- 3. Define politics, its impact and how manager handle the politics in organization.
- 4. Define group, group dynamics and principles of group dynamics.
- 5. Define team, its benefits and process of team development.

Section—C

(Long Answer Type Questions)

Note : Attempt any *two* questions in about 400 words. Each question carries 10 marks.

- 6. Discuss the theories of motivation.
- 7. Define the models of OB.
- 8. Define communication and leadership.
- 9. Define approaches to organizational change.

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